

January 2026



# CONSULTATIVE SESSIONS ON PROPOSED INVESTMENTS UNDER PICP



**Municipal Committee Chishtian**

## Agenda of Consultative Sessions

1. Introduction & Program Overview
2. Description of eligible Investment areas
  - Water Supply
  - Sewerage & Drainage
  - Waste water Treatment Plant
  - Grievance Redress Mechanism under PICP
  - MC's Dynamic Website
3. Citizens' Feedback
4. Preparation of proposed investment through bottom-up planning
5. Closing Remarks

## Participants of the Consultative Sessions

- Local Residents
- Business Community
- Civil Society & Community Leaders
- Youth & Senior Citizens
- Persons with Disabilities/ Marginalized group of the society
- Notables
- MC Technical & Operational Staff

## Consultative Sessions Dates

1. 1<sup>st</sup> Session: December 30, 2025
2. Exclusive Session for Women: December 30, 2025
3. 2<sup>nd</sup> Session: December 31, 2025

## **1. Introduction & Program Overview**

Three consultative sessions were conducted on December 30, & 31 in Jinnah Hall, Municipal Committee Chishtian under the Punjab Inclusive Cities Program (PICP). The 2<sup>nd</sup> consultative session was exclusively for women. The objective of these consultative sessions was to create awareness among primary stakeholders, including Municipal Committee (MC) officials, community representatives, and citizens, about the program framework, objectives, and implementation arrangements. The session aimed to promote awareness, encourage stakeholder participation, and ensure alignment of proposed investments with local needs.

The consultative session under the Punjab Inclusive Cities Program (PICP) was deliberately designed to ensure broad and inclusive participation from all segments of society. Special efforts were made to include participants from all walks of life, with particular emphasis on vulnerable and marginalized groups, to ensure that their voices and concerns were adequately reflected in the consultation process.

Recognizing the importance of gender inclusion in urban service delivery, a gender-sensitive approach was adopted throughout the consultation. In this regard, a separate consultative session was conducted with women participants to provide a comfortable and enabling environment for open discussion. The session focused on understanding women's specific needs, challenges, and priorities related to water supply, sanitation, drainage, safety, and access to municipal services.

This inclusive and gender-responsive consultation approach reinforced PICP's commitment to equitable service delivery, social inclusion, and citizen-centered planning.

During the session, participants were briefed on the overall vision of PICP, which focuses on improving access to safely managed water supply, sanitation, drainage, and hygiene services, while simultaneously strengthening the institutional, governance, and financial performance of selected MCs. The importance of inclusive service delivery, transparency, and citizen engagement was emphasized as a core principle of the program.

It was also explained that PICP follows a results-based financing approach, where achievement of defined targets and compliance with Minimum Access Conditions (MACs) and Disbursement Linked Indicators (DLIs) are critical for program success.

## **2. Description of Eligible Investment Areas**

The session included a detailed explanation of the eligible investment areas under PICP to guide MCs and stakeholders in identifying and proposing appropriate development schemes.

### **a) Water Supply**

Participants were informed that PICP supports investments aimed at improving the reliability, quality, and coverage of water supply services. This includes rehabilitation and extension of water supply networks, improvement of water sources, reduction of non-revenue water, and strengthening of operation and maintenance systems. Emphasis was placed on ensuring safe drinking water for all segments of the population, particularly underserved communities.

### **b) Sewerage & Drainage**

The importance of sewerage and drainage infrastructure was discussed in detail, highlighting its role in improving public health and urban resilience. Eligible investments include construction, rehabilitation, and expansion of sewerage networks and drainage systems to address sanitation challenges, prevent waterlogging, and reduce flood risks in urban areas.

### **c) Wastewater Treatment Plant (WWTP)**

Participants were informed about investments related to wastewater treatment facilities under PICP. The session emphasized that proper treatment of wastewater is essential to protect the environment,

reduce pollution of water bodies, and improve overall urban sanitation. Compliance with environmental and social safeguards was highlighted as a key requirement for such investments.

#### **d) Grievance Redress Mechanism (GRM) under PICP**

The Grievance Redress Mechanism under PICP was explained as an important tool for accountability and transparency. Participants were informed about the process for lodging complaints, tracking grievances, and ensuring timely resolution. The role of MCs in maintaining an effective, accessible, and responsive GRM system was highlighted.

#### **e) MC's Dynamic Website**

The session emphasized the requirement for MCs to maintain a dynamic and regularly updated website. The website serves as a platform for disclosure of information related to PICP activities, approved projects, budgets, procurement, and citizen feedback. Transparency, public access to information, and improved communication with citizens were highlighted as key benefits.

### **3. Citizens' Feedback**

A dedicated session was held to receive feedback from citizens and community representatives. Participants shared their concerns and priorities related to water supply shortages, sewerage blockages, drainage issues, and service quality. Suggestions were also provided regarding improved complaint handling, timely maintenance, and better communication by MCs.

The feedback reflected the ground realities faced by communities and underscored the need for targeted investments in underserved areas. All feedback was documented and acknowledged as a critical input for future planning under PICP.

### **4. Preparation of Proposed Investments through Bottom-Up Planning**

The concept of bottom-up planning was explained in detail, highlighting that investment proposals under PICP should originate from local needs identified through community consultations and stakeholder engagement. MC officials were guided to use citizens' feedback, service delivery gaps, and priority issues as the basis for preparing investment proposals.

The session emphasized that bottom-up planning ensures inclusivity, enhances ownership, and improves sustainability of investments. MCs were encouraged to integrate community inputs into technical planning, budgeting, and prioritization of schemes to ensure alignment with PICP objectives.

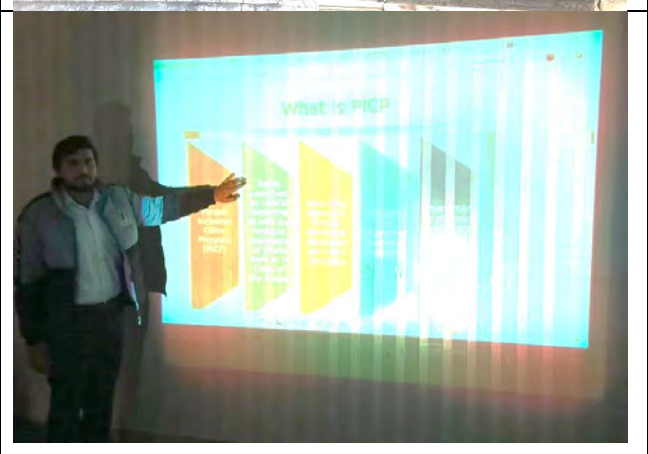
Women participants actively shared their experiences and provided valuable feedback on service delivery gaps, grievance redress mechanisms, and the role of MCs in addressing gender-specific concerns. The inputs received from the women's session were documented and considered an integral part of the overall consultation outcomes and bottom-up planning process under PICP.

### **5. Closing Remarks**

The consultative session concluded with closing remarks, reiterating the importance of active stakeholder participation, transparent decision-making, and citizen-centered planning for successful implementation of PICP. Participants were encouraged to continue engaging with MCs and program teams throughout the planning and implementation phases.

The session ended with a collective commitment to work collaboratively towards improving urban service delivery and achieving the objectives of the Punjab Inclusive Cities Program.

# Picture Gallery





**WOMEN SESSION**





**2ND SESSION**







ہیں جن کی بدولت چشتیاں کے نوا اے سے یہ  
کے بھی تہہ دل سے شکر گزار ہیں جنہوں  
س کے عوام کو ترقی، سہولیات اور خوشحالی کی راہ پر گامزن  
سٹریٹرا چیف آفیسر

ر دیر پا ترقیاتی منصوبہ ممکن ہوا۔  
می فلاح و بہبود کو ترجیح دیتے ہوئے  
بس کلیدی کردار ادا کیا۔  
سٹریٹرا چیف آفیسر





**Attendance: Consultative Session- 1**



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtiana  
Participants

Venue: Baldia Hall

Date: 30.12.2015

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
1	احمد حسن		0301-7706491	[Signature]
2	محمد اسیح		0307-6981674	[Signature]
3	نبیضان			
4	Amir Shoukat		0309-6817123	[Signature]
5	M. Shabbaz	J/C MC Chishtian	0305-7659089	[Signature]
6	M. Zafar	J/C MC Chishtian	0300-3003417	[Signature]
7	Tariq Saleem	I/S MC Chishtian	0308-5087400	[Signature]
8	Salman Anyam	T/C MC Ch	0308-3301152	
9	M. Tariq Saleem	S-i	03163947400	[Signature]
10	Usman Ghani	SS	0900-7543516	[Signature]



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtiana  
Participants

Venue: Baldia Hall

Date: 30-12-2015

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
11	محمد رفیق الطاف بگوروی		03006980793	[Signature]
12	حق نواز فریدی		03077513562	[Signature]
13	صابی ناصر محمد (صدر)		03006985611	[Signature]
14	شیخ نجم نورانی (صدر)		0303-7171714	[Signature]
15	زرین لنگر		03211708968	
16	مدد فقیر افغانی		0300-5481111	
17	محمد اسحاق بھٹی		0300-6980559	[Signature]
18	محمد عمران شریف		03007549396	[Signature]
19	طارق محمود علی نازن		03007586459	[Signature]



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtian  
Participants

Venue: Badia Hall

Date: 30-12-25

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
20	شاہد رفیق احمد نور نیلوز نادو		0307918928	shahid
21	نور نیلوز برائی چشتیان		03006981864	Nor Wali
22	محمد الوز مشور کمالی نزد صبر قبا		03013006038	M
23	محمد کوہ صفحہ چشتی نزد صبر قبا		03009-6322385	M
24	عابد حسین بلدیہ کڈو		0301-2800450	Abid
25	محمد اعجاز گلشن اقبال		0305-6110837	M
26	رانا محمد نذیر		03067540309	M
27	محمد طارق		0303-5947449	Tar
28	محمد احمد		0300-0979828	M
29	وحید الرحمن نادو		0300-6987958	M



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtian  
Participants

Venue: Badia Hall

Date: 30-12-2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
30	محمد سید یاز		0300-6983539	M
31	محمد وسیم عباسی		03084178898	M
32	خلیل احمد		03036979382	M
33	محمد صلاح		03074510684	M.Siddique
34	محمد یوسف		03055241759	M
35	آغا شہزاد عامر		03007377060	M
36	M. Saahzad		03072476291	M
37	Saukhat Ali		03041945613	M
38	محمد نواز		030	M
39	علامہ عبدالرشید الرحمن		03056841003	M



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Christiana  
Participants

Venue: Baldia Hall

Date: 30.12.2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
30	محمد شیباز		0300-6983539	
31	محمد نسیم عباسی		0308417 8898	
32	خلیل احمد		0303 6979382	
33	محمد صدیق		0307 4510684	M. Siddique
34	محمد یوسف		03055241759	
35	آغا شہزاد عامر		03007377060	
36	M. Saahzad		03072476291	
37	Sanshal Ali		03041945613	
38	نور عثمان		030	
39	علامہ جمال احمد		03056841003	



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Christiana  
Participants

Venue: Baldia Hall

Date: 30-12-2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
1	Misbah Kamal	Social worker	0300-7257636	
2	Sana Shoukat	Social worker	0309-6817123	@ana
3	Sehar Shazdi	Beautician	0306-6981301	
4	Khadija	Social worker	0306-6981301	
5	Mirzaal Amir	Teacher	0333 6698330	
6	Mugdas	Social worker	0333-6698330	
7	Hira	Social worker	0333-6698330	Hira
8	Asia Bibi	House wife	0300-6981208	
9	Maham Farooq	Beautician	0300-185899	



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtiana  
Participants

Venue: Baldia hall

Date: 20.12.2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
10	Maryam Butt	Social worker	03096817123	
11	Aiman Idrees	Social worker	03007257636	
12	Ariba Farooz	Student	03008815993	
13	Nabila Ishaq	Student	0306-6981301	
14	Gudsia Akhtar	Student	0306-6981301	
15	Una Shoukat	S/O MC CTM	03096817123	



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtiana  
Participants

Venue: Baldia hall

Date: 20.12.2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
16		M/W		
17		M/W		
18		M/W		
19		M/W	0307-7200197	
20		M/W	0300-6981208	
21		Teacher		
22	Moniba	Student		
23		Student		

**Attendance: Consultative Session- 2**



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Chishtian  
Participants

Venue: Baldia Hall

Date: 31-12-2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
1	مرزا محمد علی		03006989907	[Signature]
2	مظفر علی شاہ		033 45114511	[Signature]
3	Hamed Ahmad Siddiqui	President Anjuman Tajran (R)	0300 6984192	[Signature]
4	M. Kashif Bhatti	Voice Recidet Anjuman Tajran	03002546 878	[Signature]
5	M. Ishtiaq Aram		03006981108	[Signature]
6	M. Shafiq ur Rehman		03057329529	[Signature]
7	Babur Khan	صدر پیرویشن عبدالرشید	300.7541513	[Signature]
8	M. Qasim	صدر پیرویشن	03006547636	[Signature]
9	محمد حسین	EX کونسلر	03024535162	[Signature]
10	عبداللطیف	واحد پیرویشن کونسلر	03008902317	[Signature]
11	انوار الرحمن	کونسلر لڈر چشتیان	03076989023	[Signature]



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Participants

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Date: 31-12-2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
11	ملکہ عنایتہ امجد تونسلا	کونسلر	03006989502	[Signature]
12	ظہور الہ دہانی	صدر سکرٹری بسین	03002045684	Zehra Hussain
13	حانی معصود الہ	فنانس سکرٹری انجمن تاجران	0300 6988947	معصود الہ
14	محمد عین عثمان	نائب صدر آل سکرٹری	0300 2466118	[Signature]
15	سیدہ انور	صدر لڈر باہار کٹیڈ	0302-3332499	[Signature]
16	ملکہ ارشدہ	مڈل آرڈر لڈر (جونیئر سیکرٹری)	0300-6984247	[Signature]
17	طاجہ لڈر انور جوہان	میکس کونسلر صدر لڈر ملائکہ انجمن	03006980514	[Signature]
18	الحمدہ سید جبینہ امجد	الحمدہ سید جبینہ	0307-8438173	[Signature]
19	زوبیبہ افضل	منزل لڈر وکیل چشتیان	03027910135	[Signature]
20	محمد لڈر بیگم حفصہ		0307-9026990	[Signature]



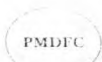
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Participants

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Date: 31-12-2025

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
21	چند من پیرس قلب چشتیان محمد شاہ عثمان		03223-4864444	
22	شیر زمان عاقول		03017912541	
23	آصف مگزار	کونسلر	03006986572	
24	یوسف عباسی	معاون منیجر	03006987560	
25	خالد رفیع	نائب سردار گلن تاجران	03007542932	
26	محمد خان شاہین		03006985575	
27	محمد آشان		03126479713	
28	محمد عرفان		03014400017	
29	محمد رفیق		03006983006	
30	محمد رفیق		0300-9281249	
31	محمد رفیق		03029816133	



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Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
32	دنو مراد الحقانی	کونسلر	03007540833	
33	محمد رفیق	صدر گلن الیوسی این چشتیان	03076981219	
34	محمد رفیق	سہیل منیجر	03002402449	
35	گلن	جنرل منیجر الیوسی این	03026981916	
36	گلن احمد		03256981515	
37	گلن احمد		03003958566	